

Coronavirus (COVID-19) Notice

We are still very much open for business. We deal with a good number of care homes throughout the South West and as a result our priority at our time is those customers in the care industry. We will continue to allocate stock which is in high demand to these customers, while maintaining their contract pricing.

As part of our ongoing efforts to follow government regulations and maintain both staff and customer safety, we have made some temporary changes to our ordering and delivery processes:

Our offices are no longer accessible for walk-in customers or members of the public, but we can process your order for collection if required. Orders can still be placed by calling our sales team, though our website or the Coldweb App.

Delivery days and routes remain unchanged, however at this we can only offer delivery to customers doorsteps as opposed to our usual service.

We would like to thank all our customers as well as the majority of our suppliers for their ongoing support. We are doing everything we can to maintain our high levels of service during these difficult times while keeping the health & safety of our staff, families, customers and their residents our absolute priority.